

Information Security, Cloud Security and Data Privacy Policy



LNT DCCS is committed to implementing the following core principles of enabling and adopting, a holistic approach towards our Information Security, Cloud Security and Data Privacy management system.

- Identification of all information pertaining to IT assets, personally identifiable information that is valuable to the organisation.
- Determining the risks and opportunities related to Confidentiality, Integrity, and Availability of information.
- Managing and mitigating risks and opportunities by implementing both technological and administrative controls.
- Controlling changes that can impact information security, data privacy and cloud security.
- Implementing robust cloud security controls for all its assets stored or processed within the cloud computing environment.
- Providing value to the way we conduct business and support information security and data privacy objectives.
- Endeavouring for continual improvement of our management system performance.
- Complying with all legislative and other applicable requirements, especially for Personally Identifiable Information.
- Fostering a culture of learning, development, and innovation.

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M. V. Vijayababu
Chief Operating Officer
Data Center Business



LARSEN & TOUBRO

Data Center & Cloud Services

Business Continuity Management Policy



LNT DCCS is committed to achieving zero disruption to business by implementing the following core principles, enabling a holistic approach towards the Business Continuity Management System.

- Identifying potential threats and disruptions, which could cause a break in operations. Implementing cost-appropriate actions to mitigate the likelihood and / or severity of a threat.
- Designing an effective plan that recovers lost business function's goal of avoiding harm to people and minimizing damage to the organization's profitability, reputation, and ability to operate with minimal downtime.
- Setting and achieving the recovery objectives as per the commitment to our customers
- Allocating roles and responsibilities and periodically testing Business Continuity and Disaster Recovery plans and achieving optimal performance.
- Addressing the coordination of our initial response to a crisis or incident in an effective and timely manner with all interested parties.
- Endeavouring for continual improvement of our management system performance by investing in technology and infrastructure and assisting in recovery of services after a disaster.
- Managing and mitigating of all risks and opportunities.
- Complying with all legislative and other applicable requirements.
- Fostering a culture of learning, development, and innovation.
- Focussing on stakeholder engagement and interaction.

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Chief Operating Officer
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Environment & Health Safety Management Policy



LNT DCCS is committed to achieving Zero Harm by implementing the following core principles, enabling a holistic approach towards business sustainability.

- Creating a safe working place designed to prevent injuries and ill health for all persons, including employees, visitors, and customers.
- Promoting consultation and participation of all workers.
- Eliminating hazards and reducing OHS risk.
- Protecting the environment and preventing pollution through various means including the sustainable use of resources
- Endeavouring for continual improvement of our HSE system performance, Setting / adopting appropriate EHS objectives.
- Management and mitigation of all HSE opportunities and risks.
- Complying with all statutory and regulatory (Legislative) and other applicable requirements.
- Fostering a culture of learning, development, and innovation.
- Focussing on stakeholder engagement and interaction.

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Quality & IT Service Management Policy



LNT DCCS is committed to achieving customer delight by implementing the following core principles to achieve a robust Quality & IT Service management system.

- Adhering to all service level and contractual commitments.
- Exceeding the customer expectations for Quality of Services (SLA)
- Continual engagement with all stakeholders to meet their expectations.
- Building value for the customer's colocation, managed services, and cloud service needs.
- Implement a Do it Right the First-Time approach.
- Monitoring and improving our service delivery on a regular basis.
- Endeavouring for continual improvement of our management system performance, Setting / adopting appropriate quality objectives.
- Management and mitigation of all opportunities and risks.
- Complying with all Legislative and other applicable requirements.
- Fostering a culture of learning, development, and innovation.
- Focussing on stakeholder engagement and interaction.

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Energy Management Policy

LNT DCCS is committed to managing energy efficiently across all Data Center operations to enhance performance, reduce environmental impact, and comply with ISO 50001:2018 requirements. This policy supports our sustainability objectives and ensures continual improvement in energy management.

Our Commitments:

- Improve energy performance, including energy efficiency, use, and consumption, through systematic energy management practices.
- Fulfill all applicable legal, regulatory, and other requirements related to energy use, efficiency, and consumption.
- Ensure the availability of information and resources necessary to achieve energy objectives and targets.
- Consider energy performance improvement opportunities in the design, procurement of facilities, equipment, systems, and services that have a significant impact on energy performance.
- Support the continual improvement of the Energy Management System (EnMS), its effectiveness and integrate it into business processes.
- Communicate this policy internally to all persons working for or on behalf of LNT-DCCS and make it available to interested parties.

This policy will be reviewed periodically to ensure its continuing suitability, adequacy, and effectiveness.

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